



Merchant Bank of Sri Lanka & Finance PLC, a well-established Finance Company, and a subsidiary of Bank of Ceylon is looking for a dynamic and result oriented individuals to join our team as the Call Centre Operators.

Call Centre Operators- (03 Positions)

Job Role:

- Attend to Customers calls and manage inquiries effectively.
- Ensure daily Call targets achieved
- Work on weekends on roster basis

PROFILE

- G.C.E. (O/L) as the minimum qualification.
- Sound communication skills in English, Sinhala and Tamil would be definite advantage.
- Minimum 02 years of experience as a Call Centre agent.

AGE:

- Preferably between 18-30

REMUNERATION

Performance based remuneration package will be offered to the right candidates, based on the qualifications and experience.

HOW TO APPLY:

Applicants are advised to indicate the position applied for on the subject line of the e-mail / top left-hand corner of the envelope and send your detailed resume along with names of two non-related referees within 14 days of this advertisement to the following email/ address. The vacancy will be filled purely on merit and any form of canvassing will result in disqualification. Only short-listed candidates will be called for an interview.

Human Resource Department
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